

NewsFlash

An electronic newsletter for Payroll Coordinators



Payroll Coordinators:

There are problems with the lookup system SERS uses to validate the Tier status of some new hires with reciprocal service. Specifically, the problem seems to affect new employees that indicated no reciprocal service, so they are most likely a Tier 2 member.

For the time being, we will continue to complete all tier determination forms and return them to you via fax. We will specifically mark the ones that have a problem as PRELIMINARY so we can go back to them for verification once the lookup system has been fixed. When that occurs, if there is a correction needed, we'll reach out to you with the details. If there is no correction necessary, we won't contact you a second time.

Any questions or concerns should be directed through the Accounting Division e-mail address: SRSActgDiv@srs.illinois.gov.

Thank you for your continued cooperation.